

Magento 2 JivoChat Module Usage Guide

Via the Magento 2 Admin:

1. You will need to have an active [JivoChat account](#) to setup the plugin.
2. Log into your admin site
3. Go to Stores -> Configuration -> SOZO Extensions -> JivoChat
4. You have 2 options;
 1. **Enabled** - This option enables and disables the plugin
 2. **Widget ID** - This option is where you enter your Widget ID ([See image below for Widget ID](#))


[Where is my Widget ID]?

You can find your Widget ID by logging into the [JivoChat Dashboard](#), Clicking on settings for your channel. You should see a screen similar to the one below (Widget ID is highlighted).

Install Code on your Site

To accept messages from visitors on your site you need to install the following code on every page of your site before the closing `</body>` tag:

**This is the Widget ID
(excluding the ')**



```
<!-- BEGIN JIVOSITE CODE {literal} -->
<script type='text/javascript'>
(function(){ var widget_id = 'XXXXX';var d=document;var w=window;function l(){
var s = document.createElement('script'); s.type = 'text/javascript'; s.async = true; s.src =
'//code.jivosite.com/script/widget/'+widget_id; var ss = document.getElementsByTagName('script')[0];
ss.parentNode.insertBefore(s, ss);}if(d.readyState=='complete'){l();}else{if(w.attachEvent)
{w.attachEvent('onload',l);}else{w.addEventListener('load',l,false);}}})();</script>
<!-- {/literal} END JIVOSITE CODE -->
```